

Supervised Consumption information for service users in treatment with Reach Out Recovery or Birmingham Shared Care services

The partnership is between:

- The patient
- A prescriber
- A recovery worker
- A pharmacist

Courtesy - We promise to treat you fairly, courteously and with respect at all times. We will supervise consumption of your medication within our consultation room unless you request otherwise. If you have concerns about your treatment which you cannot resolve between you and the partners named above please contact:

Reach Out Recovery
3rd Floor, Scala House, 36 Holloway Circus, Birmingham, B1 1EQ
0121 227 5890

In this pharmacy, we will:

- Supervise your medication as instructed;
- Assess whether it is safe to supply your medication each time you visit (we may refuse to supply if you attend under the influence of alcohol or other drugs, for example);
- Not supply your medication if you miss three or more consecutive days of your medicine - we will refer you back to your recovery worker or prescriber if this happens as your tolerance is likely to have been affected;
- Share information with other professionals involved in your recovery.

In return we ask of you the following:

- You collect your prescription or attend for dispensing in person from the named pharmacy within the times agreed between yourself and the pharmacist - *normally these will approximate to the Pharmacist's hours of attendance within the premises, however you cannot guarantee you will be dispensed to if you arrive within half an hour of closing time.*
- You keep your appointments with your prescriber or recovery coordinator unless by prior agreement - *Failure to attend may ultimately result in the stopping of, or alterations to your*

treatment. If you are struggling to attend please discuss this with your recovery coordinator.

- *You endeavour not to take any drugs other than those prescribed and comply with drug testing when requested - The use of street drugs on top of your script, while not desirable, will not result in a withdrawal or reduction of your treatment. Persistent high levels of street drug use during treatment may be a cause of treatment review. However, poor attendance for appointments with your drug service may have implications for your treatment plan.*
- *Be responsible with any drugs you are prescribed - if you should lose them or take them other than directed, we cannot replace them.*
- *Tell the pharmacist if you wish to take less than the full prescribed dose of methadone/buprenorphine - the pharmacist will dispense this and dispose of the remainder of the dose safely.*
- *Treat staff with courtesy and respect - threatening, abusive or violent behaviour will result in appropriate action which may affect your treatment.*
- *Please attend in a fit state to be seen - if you appear intoxicated the pharmacist may refuse to dispense your medication.*
- *Please keep all medicines out of the reach of children - we cannot stress too highly the importance of this as tragic accidents occasionally happen.*
- *Consent to and be aware that the pharmacist may have to pass on necessary information about your treatment to other healthcare professionals.*

You can only have scripts dispensed for supervised consumption at the named pharmacy - you cannot have the service provided elsewhere except by a prior arrangement discussed with your recovery coordinator or other partner in the scheme.

You can only collect your prescription on the specified day - If you do not collect a dose on the specified day you will not be able to collect that dose on a later day.

Name of service user:

Signature:

Date:

Pharmacy Stamp: