

## **BIRMINGHAM & SOLIHULL LOCAL PHARMACEUTICAL COMMITTEE**

Minutes of the meeting of Birmingham Local Pharmaceutical Committee held on 17<sup>th</sup> June 2019 at Becketts Farm Shop, Wythall (A4523) B47 6AJ

### **PRESENT:**

Miss. H. Elliott (in the Chair)

Mr. J Blankley  
Mr. Z. Chishti  
Mr.S. Melwani  
Mr.S. Dhami  
Mrs.M. Dhanjal  
Mr. M. Paul  
Mr. A. Pancholi  
Mr. M. Eshak  
Mr.T. Wedgebury  
Mr. D. Zeitone  
Mr. D. Gallier – Harris  
Miss. K. Begum  
Mrs. V. Morley

### **IN ATTENDANCE:**

Mrs. C. McNidder – Treasurer  
Miss. Freeborn – Note taker

### **Apologies were received from**

L.Dalton, A. Esmail, M. Ismail, S. Panesar, S. Khan

### **Declarations of Interest**

Chairman asked members if there were any declarations of interest in any item under either open/closed agenda.

### **Minutes of Meeting for May 2019**

Minutes from 20<sup>th</sup> May 2019 were circulated and proposed by MP seconded by DZ and agreed as a true and accurate record and approved for website publishing

### **Announcements**

Service Development Officers – afternoon

### **Matters arising from the Open part of the meeting, other than those included on the agenda**

None

## **Review of Action Points**

Outstanding inclusion

TW

## **Financial Matters**

All handovers from JC to CMcN have been finalised and from April 19.

The 18/19 accounts need finalising and scrutinising in readiness for the AGM

## **New Contract Applications**

Updates received:

Dudley Taylor Pharmacy- CAS- 1563658-N1COJ3 – Application for Inclusion- unforeseen benefits

Salts Healthcare has been approved – no significant change

Summer Hill Application – 45-day Consultation – actioned by the subgroup SD, ZC & TW

Contract Application tracker updated and circulated

Boots at Arran way closed in November without any official notification. TW stated that initially it was a temporary suspension which then the local NHS England made the decision not to extend any further and terminate the contract.

## **Community Pharmacy Funding arrangements**

No update

PSNC negotiations have commenced, but no information released yet. There are discussions with regards to more than one-year settlement and for the contract to move away from item based remuneration. Simon Dukes has accepted the September appointment with Community Pharmacy West Midlands.

There is an interim arrangement.

A reminder to contractors that 200 MUR's to be completed before the end of September 2019.

## **PSNC Matters**

PSNC conference is the 25<sup>th</sup> September HE and JB will be attending along with DZ & SD. And C McN as new Treasurer. Mike King has now left his role, Luvjit Kandola & Michael Lennox as replacements are moving forward with their future plans, Michael is the PCN lead for PSNC. The PCN final list for B Sol CCG practices is not available yet.

A PCN will be a number of GP's in a geographical location who will collaborate for 30-50000 patients and the pharmacies that are sitting in that footprint may need to work differently to how they are working now. Obtaining the information defining the catchment areas should be available. An excel template to be created with all information required but it is still a work in progress.

## **Healthy Living Pharmacies**

NHS ENGLAND Campaign update:

There seems to be a lack of material, samples and information from the National Oral Campaign to use and provide to customers. This is a national issue, there are 6 campaigns that have been agreed nationally, but improvements need to be made for future campaigns. Thoughts into which campaigns to target and are also relevant to be addressed and actions noted.

PHE have issued a survey – the Stay Well campaign, the first mandatory one of 2019. Although the feedback would seem to be optional

## **Joint Representatives' Committee (JRC)**

HE discussed the meeting which took place with Bill Strange from the LMC in attendance, also Gavin Ralston and Eddie Crouch from the LDC. Amongst the subjects discussed was the Public Health Campaign and the challenges in the different sectors. MECS, the eye condition service which the CCG have commissioned, the first service commissioned with BSol CCG. Positive feedback from the opticians, information and posters for this service to be distributed in waiting rooms and pharmacies. Bill Strange, as chair of the LMC has written a letter to a variety of key stakeholders within the health economy in Birmingham and Solihull the content was about the 4 Primary Care professions and that he and the committees are working together and moving forward to collaborate more.

Contact with Bill to confirm attendance a LPC meeting before term in role expires.

JB & HE have agreed to meet with LMC, LDC & LOC three times a year and supported by the committee.

## **Local Authorities Enhanced Services - Updates**

Drug Misuse Services

JB attended the CD LIN, there is a newsletter that has been distributed and the summary of incidents and under reporting of incidents. Birmingham & Solihull contractors had 23 incidents in quarter 3 and 38 in quarter 4 reported into the CDAO. The majority will be substance misuse incidents. CD LIN have compared this with the number of contractors in the geography and the number of CD items issued, there are approximately 100,000 CD items written a month.

HEP C

No update

Sexual Health Services

An Umbrella newsletter has been distributed and shared with contractors. There are some good case studies and reported statistics for the October to December quarter. In Community Pharmacy (Birmingham) 6,616 emergency contraceptives, 3,522 condoms, 1,789 contraceptive pills, 928 STI kits ordered and contraceptive injections to 125 patients have been reported

Tier 1 will migrate to Tier 2 by August 2020 when the new contract is released. A good job done by the Tier 2 providers delivering the service. Natalie Slayman-Broom is very supportive on the services of BSol contractors. Natalie is to arrange a meeting for B Sol LPC with the Director of Transformation of UHB to

promote successes of community pharmacy and the services they provide. HE and JB have been invited to explore how Community Pharmacy can relieve some of those challenges at UHB based on the delivery and performance of sexual health services.

There is still a need from umbrella that they are wanting to make everyone tier 2 providers which is driven by the client feedback as tier 2 services are not available to them. Erdington and Northfield need more information and awareness of the service.

Solihull is not offering the Umbrella services through the pharmacy network at the moment although would like to do so. DGH had a conversation with Solihull and from July they won't be commissioning any direct services and they will go through Gateway. Likely to be more activity directed to pharmacy

### Smoking Cessation

The E-cig contract was due to start on 1<sup>st</sup> June, the communication was to be distributed to the 118 Birmingham providers that are delivering smoking cessation activity. It can be offered by every community pharmacy in Birmingham that is offering the smoking cessation service. The SLA inc tariffs will be included in the contract and will also include step down recommendation so the e-cig 12-week programme can be provided to the customer.

DGH & JB had a meeting with Michelle Hughes & Kate Woolley at the SMBC with regards to the Stop Smoking Service in Solihull to do a relaunch for October. There was a summary document and information pack circulated with a smoking prevalence map and pharmacy activity list including historical data and expressions of interest are requested. September meeting for Solihull contractors to be arranged.

There will be a quarterly Birmingham smoking update meeting which the city council have asked the LPC to support on Tuesday 19<sup>th</sup> September (note date change) reinforcing what is in the contract. There is also a voucher supply scheme for providers that are not able to supply products: GPs, midwives and nurses in the ante natal departments, mental health nurses and secondary care. Ever contractor, irrespective of whether they have a contract will be able to claim reimbursement for supply of products.

There is a £2.50 payment plus the price of the product for the pharmacy.

### Services Development Officers

#### Update – VM

VM had a meeting with the manager from Asda and visited one of the pharmacies. VM has a visit on Tuesday 18<sup>th</sup> June and will be contacting a Pharmacy in Perry Barr to promote the Umbrella service and has two visits planned for next week to local pharmacists to improve on their Umbrella service. VM has been receiving a good number of emails and updating information and open communication.

#### Update- KB

KB has been making several follow up calls to pharmacies to see how they are getting on and improvements are being made on MUR performances with positive feedback. KB also developed an NMS card to assist pharmacies recruit patients for the new medicine service which was delivered last week and will be circulated to pharmacies. An MUR newsletter will be created to inform of the deadline for 200 MUR's.

A proposal to offer permanent roles to VM & KB was approved unanimously.

## **CHS Ltd**

No Update

JB shared the presentation that CHS delivered to the S&O Committee, and some of the questions that their presentation posed. JB also shared the accounts summary presented at the AGM for first year trading. The first question posed was around flu, last year CHS provided flu training for our contractors and BSol LPC paid for flu training for contractors. CHS gained a greater volume of training places at a more preferential rate. JB put to the Committee if further training was required this year, all but 1 member in favour of further training. Anyone not trained in 3 years together with new trainees needs further training as do those trained who have delivered many jobs. Numbers and prices to be confirmed. CHS also created some marketing materials last year, on and inside buses, the question JB put to the committee was do we want CHS to repeat the process again? The cost will depend on the number of buses, Birmingham, Solihull and Coventry buses were used for the publicity materials, it was by bus depot and route. Sandwell, Walsall and parts of Worcester are not participating at the moment. SD mentioned that all should be collaborating in the programme, moving forward and all supporting in the service when it is national.

CHS to be encouraged to support contractors to deliver private services:

1. A private UTI service based on the Staffordshire model, which is now in the advanced stage, we have the manufacturers of Macrobid, they now have their PGD signed off and just going through final regulations this will mean that they will provide contractors with the PGD. The opportunities are that any contractor can deliver a UTI service which will enable a supply of Macrobid for the confirmed infected patient with a UTI (bacterial) and not non-bacterial conditions, the SPC for Macrobid has to be reflected in the PGD .This should materialise over the next couple of months and then launch it to the contractors who will have the PGD and clinical explained to them .All training for this will be online.
2. Charging for the Macrobid is the decision of the pharmacy offering the private service, but the service fee should reflect the cost of the Macrobid and time.
3. JB attended the Cogora Conference and there was a company offering travel health training free of charge with additional yellow fever training, Seek CHS to explore this avenue.
4. JB also attended a talk on CBD and the enquiries of stock and supply from pharmacists. A possible future invite to the company to attend as guest speaker to the BSol LPC meeting.

## **NHS England Matters**

JB attended a meeting on Friday 14<sup>th</sup> June and mentioned the fact that it was an extremely productive and positive meeting with NHS England. Michelle Deenah has approved £50,000 for a similar service to Staffs although the process still needs to go through NHS approval. There will be a PGD led service with some developments and training.

JB shared details of the new NHS Midlands footprint, which includes Lincolnshire, Derbyshire, Nottinghamshire. There is an acceptance that as the service is working in Staffordshire, there is no reason that it can't work in the West Midlands.

At the meeting, Michelle Deenah agreed that there will be £250,000 available for contractors to deliver a transfer of care around a medicine service driven by what local acute trust needs.

There are 4 STP's in Michelle Deenah's footprint to complete 1000 discharges in a year, that would generate approximately £100,000 of revenue. The acute trusts will get a Pharm Outcomes platform and the acute trust will send to the patient's community pharmacy a copy of the discharge notice through Pharm Outcomes which will include a to do list. This proposal needs to be re-worked.

## Flu 18/19 Report

The flu vaccines that were administered in 18/19 reported. There is a high number of administered vaccines from pharmacies in the Birmingham & Solihull area although out of 340 there are 75 reported zero vaccines administered. Patient discharge service (TCAM) could have potential harm if all 75 continue to not administer the flu vaccine. Communication and assistance from SSOs with the pharmacies and progress report.

## CPAF

There is a tracker out which one week in 27% was completed and 73% not completed. The majority of last year's CPAF monitoring visits have been completed, the general findings have not been collated yet.

Reminders to be sent to contractors throughout June

## Virtual Outcomes

JB discussed the continuation of Virtual Outcomes with Michelle Deenah from NHS England. The licence amounts to £9.86 per contractor per year, there has been 2,500 responses from contractors since the start and approximately 25% contractor participation. The discussion continues as to whether the LPC fund the VO or funded by the NHS. In Staffordshire Boots and Lloyds lead the way for the use of virtual outcomes in multiples. JB has circulated a summary and MP and SP will be reminding people of the virtual outcomes' topic of the month.

Michelle Deenah has been notified that there is a July deadline for a decision for Virtual Outcomes funding. If not funded by NHSE, LPC will not support. By September contractors will be notified.

## **LPC Chairs and Secretaries Group – CPWM**

JB discussed the continuation of usage of last year's CPWM's investment, deliver the constitution that every LPC has which is seek and explore ways of becoming more efficient with contractor levy's and we are working towards identifying what is common to all.

LPCs are working on items at CPWM level: IT, comms, workforce and training and services development Task and Finish groups to be created. What has been agreed will be signed off at the July meeting.

JB attached a PCN newsletter which has been circulated to all LPCs as an illustration of the work

JB circulated and pasted an email he received. CPWM now includes North Staffordshire, South Staffordshire and Shropshire.

Inputs and comments from all LPC members to an amended TOR, no objections have been made therefore a proposal to adopt as a working document for the next 12-month period agreed by all.

## **CCG Matters**

### Senior Pharmacists meeting

JB was invited to the Senior Pharmacists meeting by Professor Mark Das Gupta. Also, in attendance was Indi Singh Pharmacy Director of UHB, Alison Tennant Pharmacy Director of Children and Women & Nigel Barnes Pharmacy Director of B Sol Mental Health Trust. A discussion on how the group can collaborate as professional pharmacists and work better. One item was recognition of workforce pressures as community and hospitals are concerned with primary care pharmacists, hospitals are losing qualified pharmacists in their two-year foundation as they find Primary Care more interesting. Some community Pharmacies and

hospitals will lose their good quality pharmacists which is becoming a concern. The transfer of care was another discussion, UHB have a bespoke system in place. A positive and informative first meeting which will continue every month for a 3-month period, will then be reviewed.

#### MECS update

JB mentioned the MECS poster commissioned by BSol, a small number of services commissioned by the CCG. Patients will attend the pharmacy with a signed order from the Optician it will be for infected, Itchy or dry eyes as diagnosed by the Optician.

#### Pain Clinics in Sandwell

JB shared information from Sandwell CCG asking if Community Pharmacy would be interested in supporting community pain clinics, it will cover 20 + pharmacies on the west side of Birmingham.

#### Private UTI Service

This is to treat a bacterial UTI using some critical questions and one of the signatories on the PGD is a Microbiologist and an expert in the field. It is a female only PGD, if the female has 2 out of the 3 critical symptoms, that will be a bacterial infection 99% certainty and an antibiotic will be prescribed and provided as a private service.

#### Medicine Optimisation in Care Homes – update

Boots have also been involved in the Derby MOCH, which is slightly different but are working well. The CCG are very interested in the Birmingham event identifying hospital admissions and care homes, they identify that community pharmacy is important.

### **Chief Officer's Report**

#### **Any Other Business**

Update on NHS mail communication, has been dealt with

New Director of public Health, no further update

JB proposed the AGM to be held on Tuesday 24<sup>th</sup> September 2019

#### **Date of Next Meeting**

The date of the next meeting is Monday 15<sup>th</sup> July 2019 – Becketts Farm

#### **Authority to Chair and Officers**

Authority was granted to the Chairman and Officers to act on behalf of the Committee in all matters of urgency until the next meeting of the Committee.

## Sub Committee Working

### Actions from B Sol Sub-groups 17<sup>th</sup> June 2019

Action	Who	When	Completed
<b>Finance</b>			
Agreed payments process going forward	CMcN AP	In meeting	Y
18/19 Accounts to be finalised and 'auditor' identified	CMcN	Update July	Y
Confirm framework access so May actions can be completed	JB CMcN	Update July	
<b>Communications</b>			
Remind all of Sushil's new MASTA email details	Comms	End June	Y
Start Linked in	DZ	End June	
Review website via a conf call which creates a section for Services Development and delete some content	MP/SJ Comms subgroup	July meeting	
<b>Contract Applications</b>			
Agreed response to new application to be sent and file in new file in Dropbox	TW	End June	
Keep an eye out for changes of ownerships expected in next month	JB	July	
<b>Governance</b>			
Still need employment status review in line with Clyde Co	Governance Officer	tbc	
<b>Services Development</b>			
Present 12month plan 1-pager to committee for 19/20	SDOs	July meeting	
Employ SDOs	JB/CMcN	July	
New comms section to be developed for the website	SDOs/Comms	July	
Phone calls to support SMBC smoking event once finalised	SDOs		Y
Review flu performance, link to NMSs and make some calls and create hints and tips	KB	June	
Create support and engagement for MECS	SDO	June	