

BIRMINGHAM AND SOLIHULL LOCAL PHARMACEUTICAL COMMITTEE

MINUTES from the 18th November 2024 Face to Face Meeting

At Beckett's Farm from 09.30

A reminder of the Code of Conduct which sets out the values and behaviours that the LPC expects of committee members, to best support their work and the long-term success of community pharmacy in England

We ask that guests respect any confidential, sensitive, or controversial matters and do not share outside of the meeting.

1. WELCOME, APOLOGIES AND ANNOUNCEMENTS

Present: RB (Chair) AP AE SD MoD SP MP UM MM
JB VM (am) KB (until 14.15) CMcN

Apols: MT ME NK

Announcements:

Members welcomed Minhal Master (MM) (Laser) – new independent committee member

Dr Bhinder Jheeta (Birmingham LMC) joined members for lunch.

Jeff Aston and Sharon Coane attended and update members on the B Sol Pharmacy Faculty and DMS progress at UHB.

The LPC accountant attended as a guest and proved to be very knowledgeable across all the healthcare sectors that interact with the NHS. Send thanks and an open invite to attend again

CMcN

2. MINUTES AND ACTIONS

The minutes from the Oct 2024 meeting were approved.

Proposed: SD

Seconded: SP

And noted the actions from October were completed

3. NEW CONTRACT APPLICATIONS / PHARMACEUTICAL LIST MATTERS

Members were updated on the correspondence received from NHSE/PCSE since the last meeting.

New Applications

Nothing to report

Change of Ownership

CAS-229522-J8W7J6

Change of ownership application for Grove Healthcare (Solihull) Limited at Pure Health Medical Limited, 3 Grove Road, Solihull, West Midlands, B91 2AG – GRANTED

CAS-267407-Z7R2P3

Change of ownership application for Bestway National Chemists Ltd at 9 Olton Boulevard East, Acocks Green, Birmingham, B27 7RR – GRANTED

ME2900- CAS-245190-W2L3M8

Change of ownership application for Great Wood Pharmacy Ltd at 408 Coventry Road, Small Heath, Birmingham, B10 0UF by Express Healthcare Services Ltd – APPLICATION WITHDRAWN

Relocations

Nothing to report

Consolidations

Nothing to report

Changes to CORE hours

Nothing to report

Changes of SUPPLEMENTARY hours

From 29th November

FXV00 Washwood Heath Pharmacy, 881 Washwood Heath Road, Birmingham, B8 2NA
44.5 hours. Now closed on Saturdays

Closures

Nothing to report

Appeals

Nothing to report

It was agreed AP would join the Control of Entry subcommittee with immediate effect
To succeed AB

4. CPE MATTERS & FUNDING

The update from the 24th October 2024 CPE/LPC Ops Team (CLOT) meeting to be shared once received.

JB

Members to note these are confidential notes shared with LPCs and Chief Officers only

The BSOL queries from the last meeting had been escalated to Jas heer or CLOT:

- NHS Services – payment lag – CPE are working with NHSE to see if they can

- expedite payments in similar way to Rx payments going forward
- IPA – CCA representation timelines for movement from proposed observers to final membership
 - Good response to EOI for the 2 observer places – selection being looked at and hope to be in place during November. This interim arrangement in place for 12 months whilst long term solution and required gov changes and consultations – a road map will be produced and LPCs will be consulted.

Members were updated on the Conference of LPC representatives on 7th November meeting in London by JB RB AP SP. The slides from the day to be shared once released JB

Members were keen to seek prompter payments for services claimed via MYS, as there is no good reason not to pay by the end of the month.

And members were keen to understand the roadmap for the additional observers at CPE to become full members and to understand the interest in the EOI.

Chief Officer to escalate JB

Members also received:

The CPE Pharmacy Advice Audit summary 2024 and
the CPCF Key date & Deadline tracker for contractors to Dec 2024
which had been shared with contractors.

5. LOCAL COMMISSIONED ENHANCED SERVICES

Members received updates and commented on locally commissioned services from:

CGL

The snapshot of activity was reviewed from the 18th October meeting with Kevin
It was noted that BCC has come back to CGL with a £40 fee for the Buvidal pilot.
Discussions are ongoing

Umbrella

A frank exchange with the new Service Manager for Umbrella- Mr Lee Betteridge-Lyness was reported, and a little more optimism that the declining activity might result in a fee review for some remaining key services.

The Q1 & Q2 activity summaries were shared at the quarterly review on 8th Oct
It was noted a continued reduction in overall activity primarily driven by lower OC activity and linked to increased activity of the NHSE Contraception Advanced Service.

Smoking (Birmingham)

Members received the update from 13th November quarterly meeting with BCC

The Smoking Prevalence data from BCC was shared

The late payments issue from BCC to remain on the agenda as more delays in Q2 are predicted and attributed to pharmoutcomes <> BCC IT interface issues

Solihull MBC

No update

PNA

A verbal update from the B Sol PNA Steering Group formed on 8th November was Provided by JB SP RB who attended the meeting. Members were content with the current representation from the LPC on the Steering Group

The notes from the first Steering Group meeting were shared with the agenda.

There will be a joint BCC & SMBC PNA which will need approval by both HWBBs

And it is expected the provider will be outsourced as previously.

JB to be involved with the selection

6. LPC CHAIRS AND SECRETARIES GROUP (CPWM)

No update

7. NHS ENGLAND MATTERS

Members received updates and commented on the NHS commissioned services

NHSE funding – MOU

Members noted the LPN payments now received for 23/24 and 24/25.

MOU requires specific workplan to be agreed with LPN Chair (Satyan Kotecha)

NMS

Members received the SDO tracker and graph for July 2024

And noted: 11444 NMSs delivered (best ever again) from 266 contractors

(+51% v LY). Top performers (>150): Nationwide, Soho, Laser, Vesey

Overall occurrence rate of 0.5%, with just 13 contractors delivering >1% of items

NB 1% is the claiming ceiling per month (significant lower than June 24)

Just 38 with zero activity (lowest)

DMS

Members noted no significant activity from B Sol trusts

4 DMS (3 completed) (Aug)

Jeff Aston – with his UHB hat on updated members. The PEN test and queries have been answered so the trust is happy to use PharmOutcomes as this CP System for the Smoking Discharge service. Their IT mobilisation plan is also progressing so UHB should be in a position to start DMS referrals in the new year. The committee reminded Jeff Aston that there would need to be a mobilisation plan to (re)launch the service across B Sol contractors in the New Year, once their process is confirmed.

Autumn vaccination services

Members received the NHS Midlands CP system flu activity update summary.

And noted B Sol contractor activity was lower than other systems.

Chief Officer to seek to understand/explain the low figures, testing both PharmOutcomes AND Outcomes for Health (co-admin with Covid) are all captured in the report.

JB

Pharmacy First

Members received the SDO tracker and graph for July 2024

Month	Total	Total Av per participating contractor	Clinical Pathway Total	Av Pathway per participating contractor (threshold) (308-Col K)
Feb	12107	48	3590	13.6
Mar	11932	48	3986	15.2
Apr	12219	49	4168	16.2
May	13942	55	4821	17.9
June	13009	52	4719	18.8
July	13718	45	5022	19.3

And noted: 13718 claimed in total in July 2024 with 42 CPs **not** participating
5022 from pathway; 1756 sore throat and UTI 1303, 387 ear, 1087 Insect Bites
Top performers: Shelley's Fakir & Tower. Thanks Vanessa

Members also received:

the BSA v ICB data for July 2024

the ICB PCARP raw data for July 2024

It was noted Summerfield UTC Launched PF end September,
initially referring their 3 top conditions: sore throat, UTI & sinusitis

Extended Care Services

No Update

NHS Hypertension Case Finding Service

Members received the SDO tracker and graph for July 2024

And noted: 6788 Bp checks claimed in the month

(+11% v LY) Top performers: Erdington DN, Jhoots, Northbrook.

459 ABPMs claimed (+84% v LY) and an occurrence rate of 8%

The SDOIs were seeking to understand high Bp and no/low ABPMs

Ahead of further NHSE scrutiny.

201 participating contractors. Top performers: Shelley's, BSB, Beeches

Members also received the quarterly contractor activity comms for BP/ABPM

NHS Smoking Cessation Advanced Service

Members received the SDO tracker and graph for July 2024

And noted: 15 claims for the advanced service in the month by 5 contractors

A slow increase

The draft postcard to support comms to contractors is almost approved by UHB

Contraception

Members received the SDO tracker and graph for July 2024
And noted: 781 on-going contraception claims from 98 contractors
(top Oaks, BSB)
And 139 initiations from 53 contractors (Oaks)

Members felt strongly this should be promoted ahead of the April 2025 link to PF threshold payments.

Plans to include:

JB

Comms to contractors sharing the LPC's Q4 plans
Produce a contractor quarterly summary (like NMS, Bp & PF)
Arrange a contraception skills session
Complemented with an LPC support session in Feb 2025
Explore marketing, comms & advertising (ICB & LPC):
Buses, local radio, revers graffiti

PhIF

NMS in depression – no update

NHSE Weekly Meeting (MAPCOG)

Members received CPAF FULL Questionnaire tracker in October.
The SDOs supported contractors to complete before 31st Oct deadline
Got down to 2. Well done

The Oversight Meeting notes from 22nd Oct were shared
And to note **Complaints** procedure included, although Chief Officer is still dissatisfied with procedures across organisations .

The NHS OWM Data set to June 2024 was shared with the agenda.

Rota

Awaiting final notification for Dec/Jan festive holidays

CD Local Intelligence Network

Next B Sol Meeting 21st November

8. ICS DEVELOPMENT

RB JB provided a virtual update from their 12th November meeting with Shalina:

- DMS (see above)
- PF: engagement leads, posters, ICB comms, UTC update
- IP Pathway: 2/4 sites likely to be live before the end of the year
- Contraception training and engagement plans in Q4 (confirmed 9th Feb 2025)

Jeff Aston & Sharon Coane updated members on Faculty and DMS

Share slide deck on received

JB

- Workforce survey localised to B Sol
- FY placements for Aug 2025: ORIEL, DPP process DPP gaps
- 26/27 FY cross-sector planning
- Test & Treat
- Sharon's doctorate (complete survey, please)

Members

Actions: seek clarification re DPP requirements for FY trainees v legacy pharmacists

Highlight risk with CMO

JB/RB

Share comms with contractors IP > DPP in CP

JB

Seek to understand B Sol's branded generic plans

JB

Seek to obtain GP PF referral data

JB

9. CHIEF OFFICER'S REPORT

The Chief Officer updated members on the issues with EPS nominations being changed without patient consent and the standardisation of the complaint's procedures for patients. Contractors to be aware of the GPhC (Regulate) comms and OWM comms. CPE (Gordon H) have been kept informed. After the LPC meeting, JB with a contractor impacted spent some time with NHSE OWM Rebecca Woods and Darren Plant and successfully made them aware of numerous nomination complaints by patients which needed to be "joined up". Further meetings planned.

Members welcomed Dr Jheeta from BLMC who provided candid updates from the GP representative committee, including possible collective action and the ICB's ESO as it impacts patient access (Pharmacy First)

KB demonstrated CP B Sol's website highlighting "new" & "changes" incorporated Which were well received by members. Other developments planned to continue.

Members received the analytics from the Mailchimp and noted 50 contacts were deleted because they had not opened the latest 50 LPC messages posted

10. CHAIR'S UPDATE

To plan an afternoon annual review and planning session in January

JB

RB briefed the members on her conversation with CPE Legal (GH) including contractual easements (for 40 hour contracts) and GDPR issues.

11. GOVERNANCE

Members approved the election of Minhal Master (Laser) as the new Independent Member

12. FINANCE

Members approved 3 months' levy holiday in Q4 24/25 to reduce the reserves to closer to £150k agreed earlier in the year

13. AOB

Members discussed the NPA vote results from 13th November and its implications for B Sol
The exec would only reflect the financial pressures facing every sector and every contractor
But would refer to the contractor groups if any enquiries came in from the press as responses,
at contractor level, will vary

MoD announced this would be his last meeting representing the IPA. Members thanked
Him for his contributions and challenge. The LPC is expected Simran Sirpal to be AIM's new
member

14. FUTURE MEETINGS

Proposed dates:

	Community Pharmacy Birmingham & Solihull		
	Monthly Routine	Type	Timing
Month	3rd Monday		09.30 - 16.00
Jan	20	F2F SL	09.30 - 16.00
Feb	17	Virt - Zoom	15.00 - 17.30
Mar	17	F2F Beck	09.30 - 16.00
Apr	14*	Virt - Zoom	15.00 - 17.30
May	19	F2F SL	09.30 - 16.00
Jun	16	Virt - Zoom	15.00 - 17.30
Jul	21	F2F Beck	09.30 - 16.00
Aug			
Sep	15	F2F SL	09.30 - 16.00
Oct	20	Virt - Zoom	15.00 - 17.30
Nov	17	F2F Beck	09.30 - 16.00
Dec	15	Virt - Zoom	15.00 - 17.30

To add to diaries

To check school holidays and festival clashes

Members

To approve authority to chair and officers

Members

Action Summary

Item	Action	Who	When
1. Welcome	Share paperwork with MM as a new member Send thanks and an open invite to attend again to our accountant Share annual DoI with MM	JB/CMcN CMcN JB	Nov Dec Jan 25
3. Control of Entry	Add AP to circulation list on all C of E consultations	JB	Nov
4. CPE Matters	Share CLOT Meeting notes from October Share LPC Conference slides Seek prompter payments for services claimed via MYS, as there is no good reason not to pay by the end of the month. Seek to understand the roadmap for the additional observers at CPE to become full members and to understand the level interests in the EoI.	JB JB JB	Nov Nov Nov
5. Local Services	Maintain representation on PNA Steering Group and become involved with outsourcing process (if not conflicted)	JB RB SP JB	Ongoing
7. NHS Matters	Seek to understand NHSE's flu activity figures Increase comms, marketing and advertising for Pharmacy First and leading to Bp & Contraception in Q4 24/25	JB JB	Nov Dec
8. ICB Matters	Sharon's doctorate (complete survey, please) Seek clarification re DPP requirements for FY trainees v legacy pharmacists Highlight risk with CMO Share comms with contractors IP > DPP in CP Seek to understand B Sol's branded generic plans Seek to obtain GP PF referral data	Members JB JB/RB JB>Comms JB JB	Nov Nov Nov Nov Dec Dec
19. Chairs Update	Plan an afternoon annual review and planning session in January 2025	JB	Dec
14. Future Meetings	Review 2025's proposed dates	Members	Dec