



7th March 2025 (#7)

Pharmacy First Referrals

The LPC is seeing a gradual increase in Pharmacy First referrals coming into contractors from GPs. The referral templates and some temporary additional support staff have improved engagement with surgery staff and outcomes. Approximately 50% of contractors are now achieving the monthly clinical pathway threshold payment.

These PF referrals need to be sent to community pharmacies "securely" and this can mean they can land in PharmOutcomes inboxes OR Pharmacy NHS Mail inboxes. The referrals need to be picked up routinely so patients receive a timely consultation. Contractors need to have systems in place to check all referrals are dealt with even when the regular staff member checking is out of the business.

Failure to pick up a referral brashes off the patient and the surgery sending the referral leading to damage to the service for everyone. And contractors are missing out on the service revenue and potential activity to achieve the monthly threshold.

Please review your processes and act on the referrals being sent to you.

Thank you.

Exciting News!
Our Brand-New CP BSOL Website is Live!
Take a look!

<https://birmingham-solihull.communitypharmacy.org.uk>

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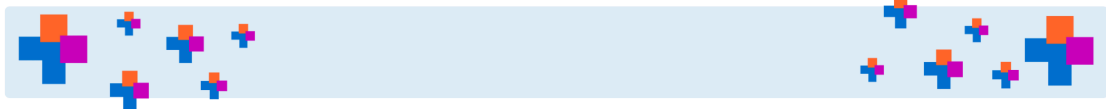
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