



12 January 2026 (#10)



## Confidence in Consultation Skills

Face-to-face workshop for pharmacy professionals

**Are you looking to gain more confidence and improve your patient interactions?**

Join our dynamic face-to-face workshop, designed to support you in developing the key communication abilities needed to deliver effective, high-quality, and person-centred care.

No matter your experience level or scope of responsibility, this workshop is open to you!

### Confidence in consultation skills (full day event)



**Date:** Wednesday 11th February 2026



**Time:** 10am - 4.30pm



Mercure Birmingham West Hotel Birmingham Road, West Bromwich B70 6RS

**By the end of the workshop, you will be able to:**

- Outline your professional responsibility to reflect on and continuously develop your consultation skills.

- Analyse your current consultation skills against a validated framework, clearly identifying your personal strengths and areas for development.
- Apply key models, skills and techniques that directly support a person-centred approach in all your interactions.
- Critique consultation behaviours, providing constructive feedback on both good practice and areas for improvement.
- Demonstrate a significant increase in your confidence to deliver high-quality, person-centred consultations.

### **Lead Facilitator**

Bianca

bianca.glavin@cppe.ac.uk

 **BOOK NOW**

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**Our Brand-New CP BSOL Website is Live!**  
**Take a look!**

<https://birmingham-solihull.communitypharmacy.org.uk>

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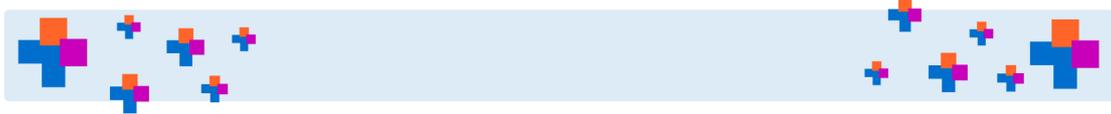
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