



18 March 2026 (#10)

Introduction of NHS Discharge Medicines Service (DMS) at University Hospital Birmingham (UHB)

Key Information for Community Pharmacies

UHB will begin sending Discharge Medicines Service (DMS) referrals to community pharmacies from:

 **Week commencing 23rd March 2026**

The DMS is an essential, nationally commissioned service designed to support safer transitions of care when patients are discharged from hospital. The service focuses on improving medicine safety, supporting patients to understand changes to their medication regime, and reducing avoidable harm and hospital readmissions.

Benefits of the Service

- Improved patient safety through timely communication of medication changes.
- Reduced medicines related harm post discharge.
- Better patient understanding and adherence to new or amended treatment.
- Strength and collaboration between hospital, general practice, and community pharmacy teams.
- Support in reducing avoidable readmissions or length of hospital stay.

Key Actions for Community Pharmacies

- Ensure readiness for the DMS service utilising the [DMS Top Tips for Service Delivery](#) and the [10 Top Tips for DMS](#)
- Check your IT platform regularly for incoming referrals. Utilise the [PharmOutcomes User Guide DMS UHB](#) to familiarise yourself with the process and the [PharmOutcomes 'Managing DMS Rejected Referrals' Guide](#)

- Complete the appropriate DMS stages in line with [service requirements](#) and claim payment in a promptly manner.

PLEASE NOTE: UHB will send referrals through PharmOutcomes, but the discharge summary will not appear in your referral message. This can be accessed quickly and efficiently via the Birmingham and Solihull Shared Care Record (ShCR) or by contacting UHB directly if you're unable to access through the ShCR.

Email adminteamqeparmacy2@uhb.nhs.uk **from your** [NHS.net](#) **address to receive a copy, quoting the patient and referral details.**

Details on gaining access to the ShCR were communicated to all pharmacy contractors on the 4th March 2026, titled 'IMPORTANT READ AND ACTION: Community Pharmacy Access to the Birmingham and Solihull Shared Care Record'

Support

For queries:

shalina.anwar@nhs.net

(ICS Community Pharmacy Clinical Lead)

DMS Webinar Reminder

Join the upcoming webinar on 25th March 2026 for guidance on delivering the service.

Don't miss this opportunity to prepare your team.

DMS Webinar NEW for UHB Patients

University Hospitals Birmingham (UHB) are launching the Discharge Medicines Service (DMS) for patients being discharged from inpatient care.

Register by contacting support@bsolipc.co.uk for the webinar link.

Wednesday 25th March 2026 19.00 – 20.00 via Teams

Outline agenda

- The referral pathway from UHB to community pharmacy contractors
- Delivering a safe, effective and high-quality service to patients
- The DMS **Essential** service specification
- Demonstrations of the Shared Care Records and PharmOutcomes templates
- Your questions answered including launch date and rollout plans



Register for the Webinar

CP BSOL - Contractor Information

For contractor guidance, service updates, local resources, and information to support patients, please visit the CP BSOL website.

[Visit CP BSOL Website](#)

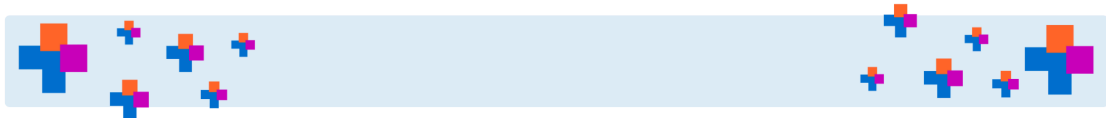
Community Pharmacy Birmingham & Solihull

Representing community pharmacy contractors across Birmingham and Solihull in partnership with the [NHS Birmingham and Solihull Integrated Care Board](#) and nationally with [Community Pharmacy England](#).



Share with a fellow healthcare professional by forwarding to a colleague.

Did someone share this email with you? Subscribe by clicking [here](#).



You are receiving this email as you would like receive the Birmingham LPC newsletter and other communications from the LPC

[Unsubscribe](#) <<Email Address>> from this list.

Our mailing address is:

blpc
1310 Solihull Parkway Birmingham Business Park
Birmingham, B37 7YB
United Kingdom

[Add us to your address book](#)

Copyright (C) 2026 blpc All rights reserved.

[Forward](#) this email to a friend

[Update your preferences](#)

