



5 March 2026 (#3)

Message from NHS BIRMINGHAM AND SOLIHULL ICB

IMPORTANT READ AND ACTION

Community Pharmacy Access to the Birmingham and Solihull Shared Care Record

Shared Care Records (ShCR) are patients' electronic health records, bringing together information from multiple care settings such as GP practices and secondary care.

The ICS Shared Care Record Project Team are now ready to **roll out access** to all Birmingham and Solihull community pharmacies.

Benefits of the Shared Care Record

Access to the ShCR will:

- ✓ Improves safety through access to comprehensive clinical information
- ✓ Enhances efficiency by reducing time spent chasing information
- ✓ Supports clinical service delivery across national and local pharmacy services
- ✓ Strengthens integration within the broader health and care system
- ✓ Improves patient experience by reducing the need to repeat information
- ✓ Improve patient safety through access to comprehensive clinical information

Action Required - Please complete the following steps:

1. On Monday 9th March 2026, you will receive a DocuSign email which will come from Collaborative Care Record via DocuSign dse@eumail.docusign.net, titled 'IMPORTANT READ AND ACTION: Community Pharmacies DSA for the Birmingham and Solihull Shared Care Record' asking you to sign a Data Sharing Agreement to allow access to the BSol SCR.
2. On completion of the DocuSign, you will receive an email from collaborative.care.record@nhs.net titled 'IMPORTANT READ AND ACTION:

PharmOutcomes Installation Guide for the Birmingham and Solihull Shared Care Record', with an attached PharmOutcomes Installation Guide. This will give you clear, detailed instructions and screenshots to follow, which on completion will allow you access to the ShCR. This procedure **must be followed** on ALL PCs and /laptops that you wish to use.

3. Please read and follow through each section in the PharmOutcomes Installation Guide carefully. If you have **done this** and encounter any technical issues, please email nhsbsolicb.pharmacyscr@nhs.net

Further Information

Community Pharmacy England

Birmingham and Solihull ICS

Important Upcoming Update

We hope to implement the NHS Discharge Medicines Service (DMS) across University Hospitals Birmingham (UHB) in the coming months.

Referrals will be sent through PharmOutcomes, but the discharge summary will not appear in your PharmOutcomes referral message. This can be accessed quickly and efficiently via the ShCR or by contacting UHB directly if unable to access through the ShCR.

Further details will follow shortly in a separate communication.

CP BSOL - Contractor Information

For contractor guidance, service updates, local resources, and information to support patients, please visit the CP BSOL website.

[Visit CP BSOL Website](#)

Community Pharmacy Birmingham & Solihull

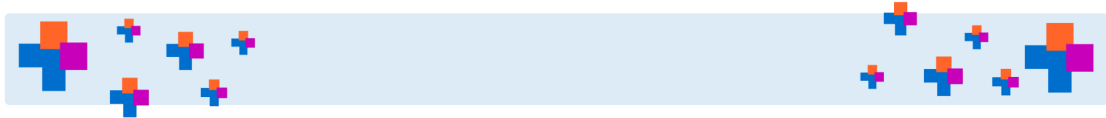
Representing community pharmacy contractors across Birmingham and Solihull in

partnership with the [NHS Birmingham and Solihull Integrated Care Board](#) and nationally with [Community Pharmacy England](#).



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