



20 April 2026 (#11)

IMPORTANT READ AND ACTION

Community Pharmacy Access to the Birmingham and Solihull Shared Care Record and DMS Mobilisation at UHB

We are pleased to share that the roll out of access to the Birmingham and Solihull (BSol) ShCR to all BSol community pharmacies so that pharmacy team members can access information at the right time to better support patient care, has commenced.

Thank you to those 136 contractors who have completed the data sharing agreement and have subsequently received the installation guide. However, only 17 have completed the installation process through to the end testing in the guide.

We have now launched the NHS Discharge Medicine Service (DMS) across University Hospitals Birmingham (UHB). Referrals will be sent through PharmOutcomes, but the discharge summary **will not** appear in your PharmOutcomes referral message. This can be accessed **quickly and efficiently** via the ShCR or by contacting UHB directly if unable to access through the ShCR as per referral message.

27 referrals have been made during our 'soft launch' across UHB, with a significant number that haven't been picked up by pharmacies and actioned. Please could I remind you of the need to **check for DMS referrals daily** and they **must be accepted within 72 hours**. We anticipate that referral volume across UHB will significantly increase, therefore appropriate processes need to be embedded to meet the required service level agreement.

If you haven't already, we request that you take the following actions to enable access to the ShCR.

Action Required

1. On Monday 9th March 2026, you will have received a DocuSign email which will have come from Collaborative Care Record via DocuSign dse@eumail.docusign.net, titled 'IMPORTANT READ AND ACTION':

- Community Pharmacies DSA for the Birmingham and Solihull Shared Care Record' asking you to sign a Data Sharing Agreement to allow access to the BSol ShCR.
2. On completion of the DocuSign, you will receive an email from collaborative.care.record@nhs.net titled 'IMPORTANT READ AND ACTION: PharmOutcomes Installation Guide for the Birmingham and Solihull Shared Care Record', with an attached PharmOutcomes Installation Guide. This will give you clear, detailed instructions and screenshots to follow, which on completion will allow you access to the ShCR. This procedure **must be followed** on ALL PCs and /laptops that you wish to use.
 3. Please read and follow through each section in the PharmOutcomes Installation Guide carefully. If you have **done this** and encounter any technical issues, please email nhsbsolicb.pharmacyscr@nhs.net

Further details regarding the Shared Care Record can be found through the Community Pharmacy England and ICS website using the following links: [Shared Care Records \(ShCR\) - Community Pharmacy England \(cpe.org.uk\)](#) and [Shared Care Record :: Birmingham and Solihull ICS \(birminghamsolihullics.org.uk\)](#)

CP BSOL - Contractor Information

For contractor guidance, service updates, local resources, and information to support patients, please visit the CP BSOL website.

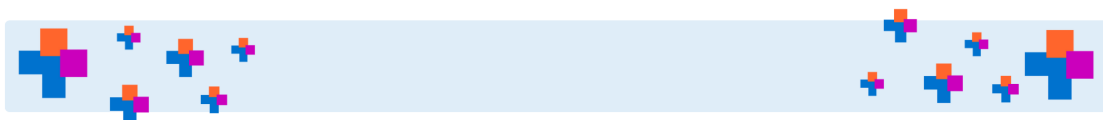
[Visit CP BSOL Website](#)

Community Pharmacy Birmingham & Solihull

Representing community pharmacy contractors across Birmingham and Solihull in partnership with the [NHS Birmingham and Solihull Integrated Care Board](#) and nationally with [Community Pharmacy England](#).

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