

IMPORTANT - ACTION REQUIRED

Community Pharmacy Access to the Birmingham and Solihull Shared Care Record (Step 1)

Leading to DMS Mobilisation at UHB (Step 2)

(Guidance on accessing discharge summaries via the Shared Care Record will be issued separately.)

The NHS Discharge Medicines Service (DMS) is now live across University Hospitals Birmingham (UHB).

To access discharge summaries for DMS referrals, your pharmacy must have access to the Birmingham & Solihull Shared Care Record (ShCR).

What you need to do (Step 1)

1. Sign the Data Sharing Agreement (DSA) sent via DocuSign.

On Monday 9th March 2026, you will have received a DocuSign email which will have come from Collaborative Care Record via DocuSign dse@eumail.docusign.net, titled 'IMPORTANT READ AND ACTION: Community Pharmacies DSA for the Birmingham and Solihull Shared Care Record' asking you to sign a Data Sharing Agreement to allow access to the BSol ShCR.

2. Complete the PharmOutcomes installation process.

On completion of the DocuSign, you will receive an email from collaborative.care.record@nhs.net titled 'IMPORTANT READ AND ACTION: PharmOutcomes Installation Guide for the Birmingham and Solihull Shared Care Record', with an attached PharmOutcomes Installation Guide. This will give you clear, detailed instructions and screenshots to follow, which on completion will allow you access to the ShCR. This procedure **must be followed** on ALL PCs and /laptops that you wish to use.

3. Follow all steps in the installation guide, including the final testing stage.

Do NOT share this information with other contractors - it's unique to YOU!!

Need Help?

If you have completed the installation guide and experience technical issues, please contact:

nhsbsolicb.pharmacyscr@nhs.net

Useful Information

Shared Care Records (ShCR) - Community Pharmacy England

Shared Care Record - Birmingham and Solihull ICS

CP BSOL - Contractor Information

For contractor guidance, service updates, local resources, and information to support patients, please visit the CP BSOL website.

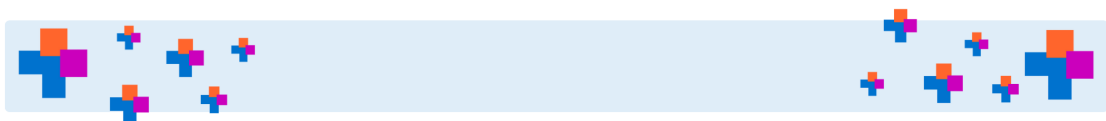
[Visit CP BSOL Website](#)

Community Pharmacy Birmingham & Solihull

Representing community pharmacy contractors across Birmingham and Solihull in partnership with the [NHS Birmingham and Solihull Integrated Care Board](#) and nationally with [Community Pharmacy England](#).

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